



## 5 YEAR LIMITED WARRANTY

Segis USA utilizes top quality materials and mechanisms for the manufacture of its products. Strenuous tests for structural integrity are performed, where applicable, under BIFMA (Business and Institutional Furniture Manufacturer's Association) guidelines.

The original purchaser of Segis furniture is protected against defective workmanship for (5) years from date of original purchase. This warranty specifically excludes damage resulting from shipment to storage outside of Segis USA's premises or to damage resulting from accident, alteration, abuse, misuse, negligence, or normal wear and tear. Covering materials are not warranted against fading, wearing, and performance or if cut by the customer or others. Printed textiles are not warranted against irregularity in register. Because of natural variations over which Segis USA has no control, this warranty does not extend to color, surface, grain or texture of leather, granite or wood; Segis does not warrant matching of color, surface, grain or texture of these materials.

In no event shall this warranty exceed the purchase price of the furniture. No deduction will be allowed for repairs in the field without specific written authorization. Damage caused by carriers, installers, or unauthorized repairs or modifications/alterations is not covered. Any items that become damaged should be taken out of service immediately. During the warranty period, Segis USA will repair or replace, at its option, defective merchandise manufactured by Segis USA. This warranty does not cover labor, freight, or other costs or expenses to remove or install any defective, repaired, or returned goods.

All other express warranties and all implied warranties including any warranty of merchantability or fitness for a particular purpose are hereby excluded. Segis USA shall not be liable for any incidental or consequential damages. This warranty extends to original customer only.

Designs and Specifications – All dimensions and weights shown are approximate. The products shown and described in the Segis USA catalog and price lists are, and remain, our property. We reserve the right to make adjustments in dimensions, design and/or construction without prior notice.

Materials - Due to the variations inherent in natural materials over which Segis USA has no control, all furniture containing leather, granite, or wood is sold subject to these normal variations and irregularities of color, surface, grain, and texture. Segis USA cannot warrant against the occurrence of these natural characteristics. Segis USA cannot be responsible for matching color, surface, grain, and texture or for differences in color or tone between covering material supplied and samples from which choice has been made, nor will Segis USA be responsible for matching upholstery for separate orders. Segis USA cannot warrant against wear, fading, or performance of any covering material.

Wood Finishes - Items will be manufactured in the standard finish being run at the time of production. When an order requires an exact finish match (i.e. replacements, reorders), this information must be clearly stated on the original purchase order. Wood owes its inherent beauty to variations in color, grain, and texture; therefore, these variations are not considered defects. Minor variations may occur from one piece of furniture to the next even if they are finished at the same time. Exposure to light and the aging process will cause discoloration of natural wood products. Light finishes on wood will not mask the natural characteristics of wood. Segis USA does not guarantee the exact matching of grain, pattern, and color.

### CAUTION

To better preserve the products purchased, it is advisable to pay attention to gels and sanitizing products that could alter their original appearance if used directly on materials such as plastics, metals, woods, fabrics, leathers, etc.